# Resume Guide

This handout serves as a guide for developing your resume. As you develop your resume, consider these questions:

- 1. What do you want to communicate about yourself as a professional?
- 2. Who is your primary audience and what do they need to know about you?
- 3. What skills do you want to highlight?



career.sdsu.edu



## Anna Diego

#### EDUCATION

### **Bachelor of Science: Public Health**

San Diego State University

#### WORK EXPERIENCE

#### **Intake Specialist Intern**

Youth and Family Services

- Coordinate small group weekly activities for youth to help with life and social skill development
- Collaborate with a team of 8-10 volunteers and create educational exercises to encourage academic growth of middle school children
- Shadow staff in individual and small group counseling sessions and observe techniques to help children and youth with a variety of personal and academic challenges

#### **Sales Associate**

H&M

- Utilized excellent product knowledge while working with customers to assist with merchandise selection
- Accurately processed purchase and return transactions following all policies and procedures resulting in precise quarterly reports
- Received merchandise and conducted inventory counts to ensure all merchandise is properly entered into the system

#### Team Member

Jamba Juice

- Ranked first in district sales competition by using persuasive communication skills and • product knowledge to promote store specials and meal combinations
- Demonstrated team-centered approach by initiating collaboration with team members to ensure quick and accurate service

#### COMMUNITY SERVICE EXPERIENCE

#### Volunteer

American Red Cross

- Work collaboratively with the medical and counseling teams to develop and execute programs and services to enhance COVID 19 awareness
- Design marketing material for multiple social media platforms to provide resources and practices regarding reducing transmission

#### SKILLS

- Bilingual in Spanish (read, write, speak)
- Proficient in SPSS

May 2022 GPA: 3.85

Jan. 2020- Present

Mar. 2018 - Nov. 2019

Feb. 2017- Jan. 2018

Mar. 2020- Present